

## Child Interview Protocol

### *1. Interactions around computer use*

- 1.1 Whom do you use the computer with? How do you use it? When do you use it?
- 1.2 Why do you do it together? What is this experience like? What do you talk about?

### *2. Homework*

- 2.1 Who helps you with your homework at home? How do you work together?
- 2.2 Do you use the computer together to do your homework? What do you talk about? Is this helpful to you?

### *3. Meaning and sharing*

- 3.1 Have you done anything with the computer that made you proud? If yes, could you describe/tell us about it? If possible, can you show it to us?
- 3.2 Have you shared this with anyone?

### *4. Family relationships*

- 4.1 Have you shared what you've made with any member of your family? Who? How? What is the reaction?
- 4.2 Since you got this computer: Have your relationships with your family members changed? If yes, how? (Probe: Do you interact (more or less) with them? Do you relate to them differently (better, worse, etc.)? Do you think about each other any differently?)

### *5. Child's knowledge, abilities, and meanings about their computer use*

- 5.1 Talk — Child's areas of use and frequency of use  
Major activities / knowledge / purposes / frequency  
Researcher takes notes — gets child to represent uses
- 5.2 Tour — Child doing, and thinking aloud  
Draw or print it out; annotate with child's comments  
Can you show me some of the main things you have on your computer?  
What do you use most here? Where are your files?  
Do you have any schoolwork or homework on the computer? Can you show it to me?  
Keep family members' files separate or mixed together?  
Have passwords or other protections?  
Ever need to find something on the computer? How do it? What do to make it easier to find things later?
- 5.3 Artifact created using the computer  
Can you show me something you've made on the computer? Word-processing file (letter or story you've written), graphics file, picture made with scanner or digital camera, multimedia documents, sign or announcement, web page.  
Why make? Whom did you share it with? Get a response? Make a lot? Like making it / sharing it? Why? How similar or different is the computer from other media? How make — how learn? Difficulties? Learn anything by doing this?

Landscape of web use

Bookmarks — tour [note: can do this even if no connection]

Who uses the bookmarks/favorites feature? Are there sites that you go to here? That you've been to more than once? Which ones? Why? Can you show me some of them?

What's this site? [notice anomalies] I notice that many of these are. Can you explain that? [look for evidence of organization — probe who did it, why, etc.]

Note breadth of sites by title. Note if they are CFY bookmarks or not. Focus on recent bookmarks (at bottom of list) if necessary. What are some sites you go to that are not bookmarked here?

Let's talk about this first page that you see when you go online. What are the main things on it that you use, that you need? [Probe: info, weblinks, bulletin boards, people or info search, photos, news, etc.]

Can you show me how you use them?

Have you changed your own [portal] page so that it reflects you and your interests? How? — weblinks, local movies, favorite authors or bands,

Have your parents or anyone else used the portal page — e.g., parental controls?

How? How do you feel about them? How handle them?

[Is there an understanding of how the portal page is a web browser — and that Netscape and IE are separate programs for accessing the web?]

Can you think of a time recently when you wanted to find something on the web — for fun, or for school? How did you do it? Can you show me?

How did you know how to do that? Where learn? Is what you find here useful to you? How? How do you decide?

Other strategies to access info: Did you only use this site? Other sites? Other ways of finding out about the same thing?

## 5.5 Online communication

Email / Address book

Instant Messaging / Buddy or Friends List

Web chat rooms

Bulletin boards — addresses

Who's in your buddy list or address book? — who are these people mostly?

Do you see & talk to all these people regularly? — every day? How often?

What things do you write / talk about? Can you tell from looking at old messages? — let's look together. Probe: friends, entertainment like music or movies, websites, school work, homework, jobs, other interests.

What emails / messages are most important to you / do you look forward to the most? Are there any that annoy you or that you wish you didn't get?

Have you ever had to think carefully about whether or how to talk to someone online? Has there ever been a problem, or something that concerned you?

How did you handle it?

When do you write / talk online?